



3/9/2021

Dear Pemberton Children Centre Families,

We would like to start by acknowledging the **Pemberton Children's Centre Teachers and Management Team** for their swift action and hard work in ensuring the safety of our community, and their dedication in getting the centre back open on schedule as per the VCH timeline.

Secondly, we would like to extend our **warmest gratitude to YOU** for your continued support and kindness. We understand the heavy impact that centre closures have on family routines, work schedules and overall day-to-day, and appreciate your grace and understanding during this challenging period. It takes a village, and we are thankful for the ongoing support we receive from our wonderful community.

We continue to ask that families do all possible to remain flexible in the case of other changes to our regular operations, and continue to closely monitor their emails for updates from the centre in the coming weeks and months. Do not forget to conduct [daily health checks](#) with your family and be sure to keep children home when they are unwell to ensure the safety of others.

Regretfully, the PCC team are still feeling the impact of understaffing and our children-to-staff ratios are still very high. If families are able to help contribute to the lowering of class numbers in April & May by a temporary withdrawal or reduction of days to support staff scheduling, we would be most grateful. To do so, please give management as much notice as possible of your intent, and our team will work with you to ensure this option is the right fit for your family and the centre.

As always, any intentions of permanent withdrawal from the centre require a minimum of 1-month notice, and if families have holidays or time away from the centre already booked in the coming months, it would be helpful to notify management at your earliest opportunity.

Please be aware that Management and the Board of Directors are working hard on recruiting staff members both directly and via Whistler Personal Solutions, and there are ways you can help:

- Share the [ECE & Assistant ECE job position](#) listing within your social media community.
- Consider any vacancies in rental suites or individual rooms for staff housing of potential new hires.

We wish you all a happy start to the spring season, thank you again for your ongoing support.

Sincerely,

The Pemberton Children's Centre Board of Directors.